#### Message

From: Salera, Jerry@DOC [Jerry.Salera@conservation.ca.gov]

**Sent**: 8/15/2013 5:57:42 PM

To: Robin, George [Robin.George@epa.gov]

CC: Maldonado, Terri [Maldonado.Terri@epa.gov]; Jong, Steven [Jong.Steven@epa.gov]; Albright, David

[Albright.David@epa.gov]

Subject: RE: (Ca. DOGGR and EPA Region 9) VC Video Conf connection

George,

I've passed on their names to our IT unit. Yes, I'd like to fix and debug this set-up first before we start doing regular VCs to discuss business. I'll be getting an update from them and will let you know.

Jerry

From: Robin, George [mailto:Robin.George@epa.gov]

**Sent:** Thursday, August 15, 2013 10:50 AM

To: Salera, Jerry@DOC

Cc: Maldonado, Terri; Jong, Steven; Albright, David

Subject: (Ca. DOGGR and EPA Region 9) VC Video Conf connection

Jerry,

I copied this message to Terri Maldonado (415) 972-3758 and Steven Jong (415) 972-3733 who are our Telecommunications Specialists.

Please let us know who is your Telecommunication contact so that they can try to resolve the "bugs" that interfered with our previous attempt to video conference last February. Perhaps we should do this debugging before trying to take on UIC business?

I will be calling to catch you on the phone to schedule a VC and the participants for Aquifer Exemptions (Cat Canyon and statewide). Key folks on our end will be me, David and Michele.

George

George Robin (<u>robin.george@epa.gov</u>)
Engineer, Underground Injection Control

Ground Water Office Mail Code: WTR-9 San Francisco, CA 94105

From: Salera, Jerry@DOC [mailto:Jerry.Salera@conservation.ca.gov]

**Sent:** Thursday, August 15, 2013 10:27 AM

**To:** Robin, George **Cc:** Janes, Elizabeth

Subject: FW: VC connection to EPA Region 9 office

Hi George,

WE can't find the name of your EPA IT person that we need to work with to fix this VC connection? Can you please email me his contact details – thanks. I've cc: ed Liz in case you're out today.

#### Jerry Salera

Underground Injection Control (UIC) Program CA Division of Oil, Gas and Geothermal Resources 801 K Street, MS 20-20 Sacramento, CA 95814

Tel: 916-323-1781 Fax: 916-323-0424

Jerry.Salera@conservation.ca.gov

From: Phung, Vay@DOC

Sent: Thursday, August 15, 2013 10:18 AM

**To:** Salera, Jerry@DOC **Cc:** Service Desk Email@DOC

Subject: RE: VC connection to EPA Region 9 office

Jerry,

The communication between the two endpoints was dropping or packets did not return. I would have to search my email to find what the issue was. Do you remember the names of your contact? This will make it easier to find the email.

Do you have an approximate date of the VC?

Thanks,

## Vay Phung

Department of Conservation Enterprise Technology Services Division 801 K Street, MS 16-01 Sacramento, CA 95814 (916)558-5591 Vay.Phung@Conservation.ca.gov

# Bervice Desk

(916)327-6260

 $\underline{ServiceDeskMail@Conservation.ca.gov}$ 

http://docinsider/ETSD/ServiceDesk/Pages/ServiceDesk.aspx

From: Salera, Jerry@DOC

Sent: Thursday, August 15, 2013 9:37 AM

**To:** Phung, Vay@DOC **Cc:** Service Desk Email@DOC

Subject: VC connection to EPA Region 9 office

Good morning Vay,

Looks like we may need this VC link more regularly now with the expected volume of interaction. I remember we were able to connect last time, however, the link dropped-off. Was it our end that had a problem or theirs? Is it also possible to connect the Districts? I remember you had an EPA person contact that you worked with. Let me know if this is doable. I might need the VC next week. Thanks.

### Jerry Salera

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Tel: 916-323-1781 Fax: 916-323-0424

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